

SERVICE POINTER

FOR IMMEDIATE ATTENTION OF YOUR SERVICE DEPARTMENT

- LAUNDRY PRODUCTS REFRIGERATION PRODUCTS KITCHEN PRODUCTS
 COMMERCIAL LAUNDRY

K8178626A
April 2007

THIS SERVICE POINTER APPLIES TO THE FOLLOWING BRANDS:

-  Whirlpool  JENN-AIR  MAYTAG
  Amana  Roper  Admiral
BY WHIRLPOOL CORPORATION

Remove and destroy pointer K8178626 dated February 2007 and Tech Bulletin TDD-0011B-B dated June 2006. Any claims that fall under the "ARD" payment program must be submitted by June 30, 2007. All claims submitted after this date will be rejected.

MAYTAG and JENN-AIR DISHWASHER RINSE AID DISPENSER LEAKS ONTO WIRING HARNESS, DEGRADING INSULATION

MODEL NUMBERS:

MAYTAG: DWU9902AA, DWU9922AA, DWU9962AA, MDB3000AW, MDB3100AW, MDB4000AW, MDB4010AW, MDB4030AW, MDB4040AW, MDB4050AW, MDB4100AW, MDB4160AW, MDB4800AW, MDB5000AW, MDB5100AW, MDB6000AW, MDB6100AW, MDB6160AW, MDB6800AW, MDB7000AW, MDB7100AW, MDB7130AW, MDB7160AW, MDB8000AW, MDB9000AW, MDB9100AW, MDBD820AW, MDBD850AW, MDBD880AW, MDC4000AW, MDC4100AW, MDC5100AW

JENN-AIR: JDB3010AW, JDB3910AW, JDB4950AW, JDB5900AW, JDB6900AW, JDB7900AW

SERIAL CODE RANGE: SM-YZ

CONDITION:

The rinse aid dispenser could potentially leak rinse aid onto the wiring harness.

CAUSE:

A leak in the rinse aid dispenser causes rinse aid to drip onto the wiring harness, degrading the harness insulation. Liquid rinse-aid can leak from its dispenser and come into contact with the dishwasher's internal wiring which can short-circuit and ignite, posing a fire hazard.

RESOLUTION:

To repair the dishwasher, the inner door panel and wiring harness must be replaced. A kit has been developed that includes the door panel and protective covers to protect the wiring harness, as well as a detailed instruction sheet. Because different models will require the use of a different wiring harness, a toll-free number has been established to register the product and have the inner door panel kit and correct wiring harness sent to the consumer, prior to servicing the dishwasher. The number to call is 1-800-675-0535. To ensure proper payment, the following rework #R34353 MUST be included on your service work order.

ALL SERVICE POINTERS ONLINE: http://www.servicematters.com/tech_ref/tech_ref_main.htm, SERVICE POINTERS COMMERCIAL LAUNDRY ONLY: www.whirlpoolcorp.com/cltpsc, TECHNICAL INFORMATION, SERVICE POINTERS
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